

Please Read Before Coming to Class

An exercise session before class will ensure that your dog will be more focused. Play in your yard for 15-20 minutes. This will also give them a chance to relieve themselves outside.

Also, some dogs seem to be more attentive **without** a full stomach.

Keep All Puppies Three Feet Apart

This is a training situation and it is a social skill for dogs to learn that they don't always have to greet every dog they see. Appropriate dog boundaries facilitate more focused learning. Play time will be supervised during class.

Training Gear – Do I need special collars, leads, or toys for class?

- **Comfortable clothing** will allow you and your dog to play, cuddle, massage, and get down on the floor together. Chairs will be provided if it is hard for you to work from the floor.
- **Quick-release buckle** collar works fine for puppy class.
- **6-foot leather or nylon leash.** Width of lead should correspond to size of dog and comfort in your hand. Retractable leashes do not work in this environment. You can purchase in our retail area if needed.
- **Training treats:** Use high-grade treats without by-products or preservatives, and lots of different kinds. Variety keeps interest high. You can purchase in our retail area if needed.
- **Toys:** Your first class, you will be receiving a fun fuzzy toy to help with biting.

Attendance

Your puppy cannot be older than 16 weeks in this class. 4 weeks in succession is best.

Bring Family Members to Observe and Train

Yes! All we ask is that **one** person work the dog during each class. Children under 16 must be accompanied by an adult at all times. Children under 8 years of age must be accompanied by a non-participating adult at all times while on premise.

General Policies

- All dogs must be on leash and leash must be in hand at all times.
- Please clean up after your dog outside with bags provided, and if the dog goes inside the training center, please stay in one place and clean-up supplies will be provided.
- Any dog that shows aggression, is unpredictable or is uncontrollable, may be asked to drop the class and will be referred for private instruction.
- All owners must be aware of their dog's behavior while on leash. All handlers are asked to not allow their dog free access to sniff another person's dog. If you want your dog to visit with other dogs after class, ask permission of the other owner first.
- All dogs must be in good health, and physically sound. If your dog is acting sick, please do not come to class that day. Call if you have questions.

Refund Policy

- Clients who transfer after the start date of class to another start date will be charged a \$25 transfer fee.
- If a client cancels after start date and wants a refund, it will be prorated and a \$25 fee will also be deducted.